

**THE DISTRICT COUNCIL OF GRAND PORT
WELFARE DEPARTMENT**

Re: Question and Answers for implementation of a Government Chatbot

A. Education

Q1. What are the services and/or facilities offered / made available by the Welfare Department?

Ans: 1. Pre-Primary Schools
2. Library
3. Sports Infrastructures
4. Sports Activities
5. Socio-cultural activities

B. Education

Pre-Primary Schools

Q1. Where are the nearest Pre-Primary schools found?

Ans: Cluny, Old Grand Port and Bambous Virieux Village Halls

Q2. How to register for school admission in Pre-Primary Schools?

Ans: Procedures for admission of children in pre-primary schools are effected at the schools. Parents are required to submit Birth Certificate of children, proof of address (utility bill). Parents should be vaccinated against Covid-19 and submit their original vaccination record cards.

Q3. Is there any payment to be effected for the schools?

Ans: Pre-primary schools are free of charge

Q4. What are the facilities offered by the schools?

Ans: Stationeries are offered free of charge
Yearly activities such as outings, flag raising ceremonies, sports day, Christmas celebration, Parents' Day are organised by the Council

Q5. Is there any transport facility being provided?

Ans: For children residing at Bananes Village, a taxi is put at the disposal of the children to attend school at Cluny

Library

Q1. Does the District Council operate any library?

Ans: The Council owns 1 library at New Grove known as Khemlall Basant Roi Library

Q2. How to register for library facilities?

Ans:

- a) Subscribers have to provide:
 - (i) 2 passport size photos
 - (ii) Copy of Birth certificate and copy of Guarantor's / parents' National Identity card (Minors)
 - (iii) Copy of National Identity Card for adult
- b) Membership form should be filled in
- c) Membership cards which are issued to subscribers are non-transferable

Q3. What are the opening hours of the Library?

Ans:

- Lunch Time: Noon – 13 00 hrs
- Weekdays: 10 00 hrs – 17 00 hrs
- Saturdays: 09 00 hrs – Noon

Q4. Who can visit the library?

Ans:

1. Only members are allowed inside the library
2. On every visit, members shall be called to signed the attendance book (time of arrival and departure)

Q5. Is there any payment for registration to the library?

Ans:

1. Books are issued for Free of charge
2. The loan period is two weeks, after which fines apply for lateness
3. Fine Chargeable after expiry of loan period: Rs 5 per Week

Q6. Is there any officer to assist for research works?

Ans: There is 1 Senior Library Clerk and 1 Library Clerk

Q7. Is there access to any type of networks?

Ans: Wifi network is available

Q8. Can I effect online research works in the library?

Ans: Computer facilities are not available for the time being

Q9. What are the Rules and Regulations of the library?

Ans: Available on Council's website: <http://dcgp.mu>

Sewing Classes

Q1. Where are the Sewing classes available?

Ans:

1. Cluny Village Hall
2. Grand Bel Air Multi Purpose Complex
3. Midlands Multi-purpose Complex
4. Union park Village Hall
5. Trois Boutiques Village Hall
6. Beau Vallon Village Hall
7. Mare D'Albert Village Hall
8. Riviere des Creoles Village Hall
9. New Grove Village Hall
10. Nouvelle France – Pont Colville

Q2. Is there any examination

Ans: Yes

Q3. How is the examination conducted?

Ans: Based on the yearly syllabus: the Sewing Class Supervisor prepares a schedule of work (questionnaire) for practical to be executed within 1 hour.

Students have to submit a portfolio consisting of their works effected during the year, based on which they are assessed.

Marking: Practical work – 60

Portfolio - 40

Q4. When is the examination conducted?

Ans: During the month of October/November

Q5. Is there any certificate remitted?

Ans: A certificate which is MQA Approved is remitted to students who have successfully completed their course

Q6. What is the Course duration?

Ans: One year

Q7. On which days the classes are offered?

Ans: Weekdays – 3 hours per day

Q8. At what time are the classes offered?

Ans:

1. Cluny Village Hall – Noon – 15 00 hrs
2. Grand Bel Air Multi Purpose Complex (Mondays & Thursdays)
3. Midlands Multi-purpose Complex – 11 30hrs-14 30hrs
4. Union Park Village Hall – 11 00 hrs – 14 00 hrs
5. Trois Boutiques Village Hall – Noon – 15 00 hrs (Mondays, Wednesdays & Fridays)
6. Beau Vallon Village Hall – 11 30 hrs – 14 30 hrs (Tuesdays & Thursdays)
7. Mare D'Albert Village Hall – Noon – 15 00 hrs (Tuesdays, Wednesdays & Fridays)
8. Riviere des Creoles Village Hall – 11 00hrs- 14 00hrs
9. New Grove Village Hall -12 10 hrs – 15 10 hrs
10. Nouvelle France – Pont Colville – 10 45 hrs- 13 45hrs
11. Rose Belle Multi purpose Complex – 11 45hrs- 14 45hrs

Q7. Is there any registration fee for the classes?

Ans: The classes are free of charge

Q8. Are the sewing materials provided by the Council?

Ans: Every student has to bring their own sewing materials

Q9. Are Sewing machines provided by the Council?

Ans: Yes, the Council provides sewing machines for practicals

Q10. How to register for the courses?

Ans: Admission forms are available at the District Council and at Village Councils

C. Leisure / Sports / Social

Sports Infrastructures

Q1. What are the Sports infrastructures available in the district of Grand Port?

Ans:

1. Synthetic Mini Soccer pitches at:
 - a. Plaine Magnien
 - b. Mare D'Albert
 - c. Mahebourg
 - d. Quatre Soeurs

2. Football Grounds at:
 1. Petit Bel Air, Royal Rd
 2. Grand Bel Air, Near Govt School
 3. Plaine Magnien VRS
 4. Plaine Magnien – Royal Road
 5. Mare Tabac, behind Social Centre
 6. Mare D'Albert, Football Lane
 7. Mahebourg beside Harry Latour Stadium
 8. Ville Noir, Royal Rd
 9. Trois Boutiques, next to Village Hall
 10. Mon Desert, Mon Tresor, main Rd
 11. Carreau Accacia
 12. Beau Vallon, Royal Rd
 13. Blue Bay
 14. Cite La Chaux
 15. Midlands
 16. 16^{eme} Mille, near Community Centre
 17. Bois des Amourettes, Royal Road
 18. Rivieres des Creoles, School Street
 19. Jetty Rd, Old Grand Port (Debarcateur Rd)
 20. Riviere des Creoles, School Street
 21. Grand Sable, Royal Rd – Near Goodur Shop
 22. Bambous Virieux, Royal Rd
 23. Quatre Soeurs, Royal Rd
 24. St Hubert, School Lane
 25. St Hilaire, Arlanda St
 26. Union Park, Balisson, Wireless (next to Children Garden)
 27. Union Park, near Village Hall
 28. New Grove, Sookdeo Bissondoyal Street
 29. La Rosa, Bambous Lane
 30. Cluny, Football Ground Rd
 31. Bananes, Royal Rd (near Reservoir)
 32. Mare Chicose, Purgas Street
 33. Rose Belle, Morc. VRS – Behind Vieux Moulin
 34. Rose Belle, Morc. VRS – Mme Lolo

4. Children playgrounds
 1. Midlands - Royal rd, Govt School compound
 2. Midlands – Dispensary Street
 3. Residence Anoushka
 4. Petit Bel Air – Royal Rd
 5. Grand Bel Air – Football Ground Street
 6. Morc. VRS

7. Plaine Magnien, Royal Rd (next to Social Welfare Centre)
8. Plaine Magnien – Morc. VRS, Mon Desert Rd
9. Plaine Magnien – Smart Residence
10. Mare Tabac – SSR Lane in yard of Village Hall
11. Mare Tabac – behind Sub Hall
12. Mare Tabac – Savannah
13. Mare D’ Albert – SoodeO Bissoondoyal Rd
14. Mahebourg – in the yard of Remy Ollier Village Hall
15. Mahebourg – Sub Hall yard, Ville Noir
16. Mahebourg – Football Ground Yard, Ville Noir
17. Trois Boutiques – Cite Trois Boutiques – next to temple
18. Trois Boutiques – SSR Lane
19. Trois Boutiques – Plein Bois, Royal Road
20. Carreau Esnouf, next to Community Centre
21. Camp Carol – in yard of Multi Purpose Complex
22. Le Bouchon – in yard of Sub Hall
23. Carreau Accacia
24. Nouvelle France – Jai Hind street
25. Nouvelle France – Savanne Rd (in yard of Sub Hall)
26. Union Park – Balisson wireless
27. Union Park – Balisson CHA
28. Union Park, Mont Rose NHDC
29. Union Park near Football Ground
30. New Grove – Gros Billot (near football ground)
31. New Grove – near Community Centre)
32. New Grove – Siding Rd
33. New Grove – Deux Bras (Morc. SIT)
34. New Grove – Royal Rd Mont Fertile
35. Cluny – in yard of Village Hall
36. Cluny – Royal Road (by riverside)
37. Bananes – next to football ground
38. Mare Chicose – Purgas street
39. Rose Belle – behind Vieux Moulin
40. Rose Belle – Gebert Rd
41. Rose Bele – Marie Jeannie
42. Bois des Amourettes – Royal Road
43. Riviere des Creoles – near Community Centre
44. Old Grand Port – in yard of Multi Purpose Complex
45. Old Grand Port – Sattan Babooa Street
46. Anse Jonchee – Royal Rd
47. Petit Sable – near Village Hall
48. Grand Sable -near Govt School
49. Bambous Virieux – in yard of Village Hall
50. Deux Freres – Fery Boat Rd
51. Quatre Soeurs – Roaya Rd
52. Quatre Soeurs – in yard of Village Hall
53. St Hubert – near Govt School
54. St Hilaire – Arlanda Street

5. Health Tracks

1. Midlands – behind Police Station
2. Nouvelle France – Morc. SIT
3. Union Park – Morc. SIT, NEAR Parbeaux Hall
4. Union Park – near Village Hall
5. Union Park – Royal Rd
6. New Grove – Gros Billot, near Community Health Centre
7. New Grove – Gros Billot, Siding Rd

8. Rose Belle – near crematorium
9. Rose Belle – Morc. SIT along Motorway
10. Mare D’Albert – starting Railway
11. Trois Boutiques – SSR Lane

5. Open Gyms at

1. Union Park
2. Mont Fertile

6. Volleyball / Basketball Pitches

1. Midlands – within compound of Govt School
2. Petit Bel Air – in compound of Village Hall
3. Bambous Vrieux – Royal rd
4. Quatre Soeurs – near Shivala
5. St Hubert – School lane
6. Union Park – Wireless Rd
7. Union Park – near football ground
8. New Grove – Siding rd
9. New Grove – Gros Billot
10. Cluny – near football ground
11. Bananes – royal rd
12. Mare Chicose – Purgass lane
13. Mare D’Albert – Behing Multi Purpose Complex
14. Petit Bel Air – Village Hall yard
15. Grand Bel Air – near Multi Purpose Complex
16. Mahebourg – near Ville Noir
17. Trois Boutiques – Carreau Esnouff, next to Community Centre
18. Trois Boutiques – Royal rd
19. Camp Carol – Carreau Accacia
20. Camp Carol – beside Multi Purpose Complex

8. Petanque Courts

1. Midlands – Dispensary Street
2. Bambous Vrieux – Royal rd
3. Quatre Soeurs – Royal rd
4. St Hubert – School lane
5. St Hilaire -Arlanda Street
6. Union Park – near village hall
7. Union Park – Wireless
8. Union Park – Balisson CHA
9. Union Park – Mont Rose NHDC
10. New Grove – Gros Billot (Dreepaul street)
11. New Grove – Gros Billot (Shree Ganesh street)
12. New Grove – near football ground
13. New Grove – Morc. SIT, Deux Bras
14. Cluny – near football ground
15. Cluny – in yard of Village Hall
16. Mare chicose – Purgass Street
17. Rose Belle – Marie Jeannie
18. Petit Bel Air – in yard of Village Hall
19. Plaine Magnien – Morc VRS, Mon Desert Rd
20. Mare Tabac – Royal Rd
21. Mare D’ Albert – Behind Multi Purpose Complex
22. Mare D’ Albert – near Football Ground
23. Mahebourg – Village Hall Yard

24. Mahebvourg – Sub Hall Yrd
25. Mahebourg – Ville Noir
26. Trois Boutiques – Royal Road
27. Trois Boutiques – next to temple
28. Camp Carol – near river
29. Camp Carol – Carreau Accacia Village Hall

10. Village Halls / Multi-purpose Complexes

1. Petit Bel Air
2. Grand Bel Air
3. Plaine Magnien
4. Mare Tabac
5. Mare D'Albert
6. Remy Ollier, Mahebourg
7. Ville Noir
8. Trois Boutiques
9. Camp Carol
10. Le Bouchon
11. Beau Vallon, Pte D'Esny
12. Midlands
13. Bois des Amourettes
14. Riviere des Creoles
15. Old Grand Port
16. Anse Jonchee
17. Grand Sable
18. Bambous Virieux
19. Deux Freres
20. Quatre Soeurs
21. St Hubert
22. Nouvelle France – Pont Colville
23. Nouvelle France, Royal Road
24. Union Park
25. New Grove
26. Cluny
27. Bananes
28. Mare Chicose
29. Rose Belle

Q2. How do I have access to the playground and other sports infrastructures?

Ans:

Letter of request to be sent to the attention of the Chief Executive of District Council of Grand Port.

Letters will be considered by the Village Council of the respective villages

The Assistant Chief Executive of the respective villages will communicate any approval

Q3. What are the opening hours of the soccer pitches?

Ans:

- a. Plaine Magnien
Mondays – Sunday -3pm – 9pm
- b. Mare D’Albert
Mondays – Sunday -7pm – 9pm
- c. Mahebourg
Mondays – Sunday- 7 am – 9pm
- d. Quatre Soeurs
Mondays – Sunday- 7 am – 9pm

Q4. What are the opening hours of Volleyball / Basketball, Petanque Courts and Open Gym?

Ans: There is no restricted opening / closing hours for Volleyball / Basketball, Petanque Courts and Open Gym

However, access is denied as from 21 00 hrs to infrastructures which are enclosed

Q5. Are the Mini Soccer pitches payable?

Ans:

- a. Plaine Magnien
3pm – 6pm – Free of charge
6pm – 9pm – Rs 200
- b. Mare D’Albert
5 hrs to 6 hrs Rs 300
6hrs up to 10 hrs Rs 400
- c. Mahebourg
Free of Charge
- d. Quatre Soeurs
Free of Charge

Q6. I need to book the Village Hall for an activity, what are the procedures?

Ans: To contact the Assistant Chief Executive for any booking of the halls

Activities organised by the Council

Q1. What are the activities organised by the District Council of Grand Port?

Ans: A. Sports Activities:

- Petanque Tournament
- Football Tournament
- Beach Volley Competition

B. Cultural activities:

- Ganesh Chaturthi
- Diwali

C. Social activities:

- Lunch for Senior Citizen
- Parents' Day
- Dog Sterilisation campaigns
- Women's Day
- National Day Celebration

Q2. What are the facilities provided by the Welfare Department?

Ans: A. Sports Grant:

Financial assistance to sports clubs / regional sports committees / athletes participating in international competition residing within the district of Grand Port

B. Social Aid
Fire Victims

C. Social Grant
Centenarians